

ECO OUTDOOR RETAIL FURNITURE WARRANTY

WARRANTY INFORMATION FOR FURNITURE USED IN RESIDENTIAL APPLICATIONS*

The following Eco Outdoor furniture comes with the following limited warranty against manufacturing defects:

- > 5 year** limited warranty on: Teakwood, Aluminium, Steel, Brass and Stainless Steel frames;
- > 2 year** limited warranty on: Eco Outdoor fabrics; Cushion; Weave; Fabric slings; Compact laminate;

In case of a defect covered by this warranty, Eco Outdoor will at its discretion and without cost to the owner:

- > inspect and repair or replace the furniture (including, if necessary, removing defective furniture and redelivering repaired or new furniture); or
- > refund its purchase value.

If furniture is replaced under this warranty, the replacement furniture will be subject to the warranty terms and warranty commencement date of the original furniture.

This warranty does not cover:

- > normal wear and tear
- > in Teak furniture, natural checking (fine cracks on the surface or ends) which may appear from exposure to the elements
- > in natural wood products, natural colour and grain variations and natural changes in colour over time
- > stainless steel staining from acidity or salt in the atmosphere
- > normal fading of fabric, laminates or weaves
- > defects due to furniture not being cared for or maintained in accordance with the care instructions supplied
- > any other defect which has arisen (either wholly or substantially) from something other than faulty manufacture

continued overleaf...

ECO OUTDOOR

RETAIL FURNITURE WARRANTY

CONTINUED...

To claim this warranty the owner should contact their nearest Eco Outdoor showroom (details available at www.ecooutdoor.com.au) or send a claim to Eco Outdoor at PO BOX 5004, Burnley, VIC 3121. You must keep your receipt in order to validate your warranty.

This warranty is in addition to other rights and remedies granted by the Australian Consumer Law and other applicable law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law, You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To the extent permitted by law, all other warranties not set out in this warranty card are excluded and Eco Outdoor will not be liable for any loss, damage or expense of the customer or any other person in connection with any Eco Outdoor products.

* Furniture to be used in Commercial Applications the Warranty period is:

- > 3 year** limited warranty on all Teakwood, Aluminium, Steel, Brass and Stainless Steel frames
- > 1 year** limited warranty on Eco Outdoor fabrics; Cushion; Weave; Fabric slings; Compact laminate

**From the date of purchase

For any queries contact:

Eco Concepts Australia Pty Ltd (ACN 097 041 462)
ATF Eco Concepts Unit Trust T/A Eco Outdoor ("Eco Outdoor")

T: 1300 13 14 13

E: info@ecooutdoor.com.au

Address: 422 Burnley Street, Richmond VIC, 3121